



Booking terms and conditions for Hoven Loen AS

These general terms and conditions apply to Hoven Loen AS as service provider and parties who themselves, or through others, enter into agreements with Hoven Loen AS in accordance with confirmations (the guest). The agreement is applicable to tickets for the cable car Loen Skylift.

Responsible party:

Hoven Loen AS, NO-6789 Loen. Org.no 913324277

The agreement etc.

As seller, Hoven Loen AS is responsible for ensuring that the guest receives what he/she is entitled to in accordance with the agreement. Hoven Loen AS disclaims liability for any misprints.

As organiser, Hoven Loen AS is obliged to:

Send a written booking confirmation to the guest along with any other necessary documents. Hoven Loen AS is only responsible for the trip described. Hoven Loen AS is not responsible for promises that may have been made directly to the guest by a third party.

Hoven Loen AS disclaims liability for:

Changes to or cancellation of an event due to weather conditions or other conditions that would make it unsafe to operate the cable car.

Prices:

The price stated is the total price of the service.

Bookings are binding:

A booking is binding as soon as the guest has paid and received a confirmation/ticket by email. The guest is responsible for checking that dates and other important booking details are correct.

Payment:

Hoven Loen AS uses payment solutions from Netaxept and payments can be made by Visa or MasterCard. The guest pays for tickets when booking via Hoven Loen AS/Loen Skylift's website.

Tickets:

The guest must hold a valid ticket to board Loen Skylift. The barcode/QR code on the printed or mobile ticket is scanned at the access gate before boarding. Misuse of a ticket may lead to a fine.

Cancellation:

Tickets purchased online cannot be cancelled or refunded, cf. Chapter 6 of the Cancellation Act.